

System Integration Services

Making Information Exchange a Reality

Systems integration is the tangible implementation of real-time information exchanges, linking justice and public safety systems together, both new and legacy. This enables event-driven, instantaneous information sharing, as well as the ability to conduct split-second searches and critical broadcast notifications and alerts. Since a triggering event in one system is what initiates the transmission of agreed upon information to another partner agency, systems are not consolidated, and each agency still has the ability to control, upgrade, or change their systems at the local level.

What are some of the benefits of integration?

- Real-time and accurate delivery of information,
- Elimination of redundant and manual data entry,
- Significant increases in staff efficiency,
- Improvements in the quality of the decisions made by justice practitioners, based on improvements in the quality of data they rely on,
- Stronger partnerships among agencies throughout the justice enterprise.

URL integrates any system that enables justice and public safety practitioners to improve their performance by formulating decisions and actions based on shared, timely, and accurate information. This includes any justice and public safety legacy system applications, including eFiling, eCitation, warrant, incident report, victim notification, protective order, sex offender registry, N-DEX, booking information, law enforcement queries, and many more. URL's integration services include both Web services and Web application development.

Web Services Development include:

- Creation of each service, based on previously defined business requirements,
- Development of IEPDs (Information Exchange Package Documentation),
- Development of a Service Specification Package,
- Implementation and deployment of Web services-based SOA mechanisms.

Web Application include:

- Identification and definition of user interface purpose and goals,
- Development of the application function and screens,
- Creation of sample designs on how the interface will aesthetically look and feel,
- Regimen for managing access and security roles,
- Development of the Web application,
- Testing and training to ensure accuracy and reliability and encourage usage.

